

BIRMINGHAM AIRPORT CONSULTATIVE COMMITTEE

Thursday 7 September 2023

AGENDA

1. WELCOMES, INTRODUCTIONS AND APOLOGIES

2. MINUTES OF THE PREVIOUS MEETING AND MATTERS ARISING (Pages 5 - 14)

To approve the Minutes of the last meeting held on 8 June 2023, and to consider any matters arising not covered elsewhere on the agenda.

3. CHAIRMAN'S UPDATE

The Chairman will provide his quarterly update to the Committee on current industry issues and his role of Chairman of UKACC's.

4. AIRPORT ACTIVITIES REPORT (Pages 15 - 22)

To consider the Airport Activities Report for the period April to June 2023.

5. SUSTAINABILITY REPORT (Pages 23 - 38)

To consider the Sustainability Report for the period April to June 2023.

6. PRE-SUBMITTED QUESTIONS AND MATTERS ARISING

To receive pre-submitted questions from Members of the Committee and consider any matters arising.

7. VERBAL REPORT - CUSTOMER EXPERIENCE UPDATE

The Airport Company will present an update to the Committee on the subject of customer experience.

8. VERBAL REPORT - INTRODUCTION OF WEBTRAK (COMMUNITY FLIGHT-TRACKING PLATFORM)

The Airport Company will present to the Committee an overview of Webtrak, a community flight tracking platform ahead of its forthcoming public launch.

9. ANY OTHER BUSINESS

10. DATE OF NEXT MEETING

A reminder that the remaining dates for this year's meetings have been arranged as follows:

- Thursday 7th December 2023

All meetings will take place at Diamond House, Birmingham Airport, B26 3QJ

and are scheduled to take place at 13:30hrs.