



Community & Environment Report - 18/19



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Introduction

Welcome to our Community and Environment report for 2018/19, which provides a snapshot of our work over the past year.

While we've been actively engaged in this field for many years and have built a solid track-record of implementing practical solutions to some of the complex challenges we face, I'm conscious that there is always more we can learn and more we can do. Which is why we're taking a fresh look at our approach to sustainability, to see how we can further embed the principles of Corporate Responsibility into every area of our business. I believe the comprehensive strategy we're currently developing, which is due for launch later in the year, will put us in the best possible place to face the challenges of the rapidly evolving sustainability agenda.

Meanwhile, for much of this year we've been working hard on our Master Plan, which outlines how we will up develop the Airport site to handle increasing passenger numbers up to the year 2033. It includes an investment of half a billion pounds that will transform the terminal and customer experience, supporting jobs for over 34,000 people and generating over £2 billion regional economic benefit annually.

Nick Barton
CEO

We were, of course, very interested to hear what our neighbours thought of our plans and ran an extensive programme of engagement. This included 20 public consultation events in local communities, as well as meetings held with a range of regional stakeholders and community groups and a dedicated website for people to submit their comments. 73% of people who responded were in favour of the Airport doing more to maximise employment and economic benefits and 74% wanted to see us minimise our environmental impacts as we grow.

This is very much in line with the themes of this report and of the Master Plan as a whole, where we stress the importance of growth which is both sustainable and inclusive. It reminds us that we must always be aware of the expectations of our stakeholders and that we must continue to work tirelessly to meet them where possible.

I hope you find this report a useful introduction to how we've been approaching this important work over the past year. Should you want to delve deeper then our website has more detail, or why not speak to my Sustainability Team directly? They are always happy to answer any questions you may have, so please do let us have your thoughts.



Business Context

During the year, 12,533,727 passengers used Birmingham Airport, a decrease of 2.7% on 2017/18. This was principally driven the 5.5% reduction in scheduled passengers following the insolvency of Monarch Airlines in October 2017.

We made substantial progress in replacing this lost capacity and returned to growth with a 5.0% increase in passengers in the second half of the year, with all-time record passenger numbers in October, November and January. This was largely achieved with additional aircraft from Jet2, TUI, Thomas Cook and Primera Air.

Unfortunately, Primera, which commenced operations as one of the first low-cost long-haul operators, also failed later in the year.

The fall in passenger numbers was partially offset by the 11.7% growth we saw in charter passengers, which make up around 11% of our overall passenger numbers. The most popular destination for travellers from Birmingham remains Dublin, followed by Dubai and Amsterdam.

We are already the preferred national and international aviation hub for the Midlands and our ambition is to build on this to become one of Europe's leading regional airports. We aim to be a key economic accelerator, deliver great service to passengers, and help showcase the region at the upcoming Coventry City of Culture in 2021 and Birmingham Commonwealth Games in 2022.

To take us on this journey, we have published our Master Plan, which sets out £500 million of investment over the next 15 years to modernise and extend our facilities so they are fit for the future. We will expand and modernise our departure lounge, enlarge our passenger security search area and equip it with the latest x-ray equipment, introduce further self-service bag-drop technology at check-in, increase capacity in our baggage make-up hall and install additional arrivals baggage carousels.





Community Investment

For 20 years, the Birmingham Airport Community Trust Fund has been one of the main ways we invest in our local communities.

Charities and community organisations in those areas most affected by our operations can apply for grants of up to £3,000 to help fund the provision of facilities or the delivery of services to local people.

An independent board of Trustees, made up of local councillors and representatives of the Airport Consultative Committee, meets twice a year to consider applications from a wide range of organisations. Funding is provided by the Airport Company with a small amount of top-up funding provided by any penalties which are levied on airlines breaching the Airport's noise limits.

This year a total of £84,878.48 was awarded to 44 projects. You can see the full list in the table, but here are some highlights:

Temple Balsall

Springfield House is a special school situated in a rural position at Temple Balsall near Knowle. Its skilled and dedicated team aim to meet the special educational needs of young people, who have experienced social, emotional and mental health difficulties in other schools as a result of conditions such as Attachment Disorder, Autism, or Attention Deficit Hyperactivity Disorder. Head of School Jane Bishop applied to the Trust Fund for support in acquiring new outdoor gym equipment to improve pupils physical and mental wellbeing. The Trustees awarded £3,000 and the new equipment has proved to be a big hit with the young people and staff alike and you can see just what they think of it [here](#).



Birmingham Airport Community Trust Fund

Grant Awarded 2018/19

Ref	Organisation	Location	Amount	Purpose
17/02/2085	C' de Barnes Resident's Association	C' de Barnes	£2,500.00	New chairs for village hall
18/01/2100	Damson Wood Primary School	Solihull	£2,078.00	Furnishings for sensory room
18/01/2101	Warren Farm Community Project	Kingstanding	£444.63	Equipment for walking football & fitness classes
18/01/2105	Meriden Primary School PTA	Meriden	£1,100.00	Wildlife watching & weather data logging eqpt
18/01/2108	St Anne's Catholic Primary School	C' Wood	£756.59	Summer House
18/01/2110	St Cuthbert's Church	Castle Vale	£3,000.00	Refurbishment of church centre kitchen
18/01/2114	Lode Heath School	Solihull	£1961.69	Camping equipment for DoE Award Scheme
18/01/2115	SoLO Life Opportunities	C' Wood	£1,424.50	Specialist chairs for disabled children
18/01/2119	231st Brownies	Shard End	£800.00	Storage Unit
18/01/2121	Chelmsley Colts FC	Coleshill	£1,298.16	Football Goals
18/01/2123	Brookhill Bowling Club	Erdington	£1,900.00	Wooden Shelters
18/01/2124	St Margaret's Pre-School	Solihull	£1,784.40	Tables & Chairs
18/01/2125	Water Orton War Memorial Project	Water Orton	£2,000.00	Contribution to war memorial costs
18/01/2126	Lyndon School	Solihull	£1,510.00	Tents & Cookers – DoE Award Scheme
18/01/2127	Kingshurst Evangelical Church	Kingshurst	£2,000.00	Coffee machine for drop in centre
18/01/2128	Hodge Hill Carnival	Hodge Hill	£2,600.00	Marquees
18/01/2137	Marston Green Junior School	Marston Green	£3,000.00	Canopy for outdoor classroom area
18/01/2139	Sport 4 Life	Ward End	£2,131.83	IT Equipment
18/01/2141	B'ham Disability Resource Centre	Kitts Green	£1,234.00	Art materials
18/01/2143	Marston Green Horticultural Society	Marston Green	£1,200.00	Tables
18/01/2144	Berkswell Cricket Club	Balsall Common	£900.00	Sight Screen
18/01/2145	Friends of Hill Hook LNR	Sutton Coldfield	£1,000.00	Plants, bulbs and tools for local nature reserve
18/01/2148	C Bromwich Hall Gardens Trust	Castle Brom'	£3,000.00	Marquees
18/01/2150	CTC Kingshurst Academy	Kingshurst	£495.00	Chicken Coop for Iron Age farm project

Birmingham Airport Community Trust Fund

Grant Awarded 2018/19

Ref	Organisation	Location	Amount	Purpose
18/02/2152	Meriden Village Hall Committee	Meriden	£1,500.00	Replacement stacking chairs
18/02/2155	Bethany Pentecostal Church	Erdington	£3,000.00	Refitting of Carpets in public areas
18/02/2159	The B37 Project	North Solihull	£1,800.00	10,000 wildflower bulbs
18/02/2161	St Mary & St Margaret Church	Castle Brom'	£3,000.00	Restoration of church organ
18/02/2163	Birches Green Infant School	Tyburn	£3,000.00	Outdoor exercise equipment
18/02/2164	Springfield House School	Temple Balsall	£3,000.00	Outdoor exercise equipment
18/02/2165	The Pump	Kitts Green	£3,000.00	Retaining wall to create outdoor space
18/02/2169	Friends of OLC	Olton	£3,000.00	Replacement classroom furniture
18/02/2171	St Swithin's House Trust	Barston	£3,000.00	Kitchen refurbishment
18/02/2176	Chester Road Baptist Church	Erdington	£1,000.00	Catering and drinks equipment for café area
18/02/2177	Water Orton Cricket Club	Water Orton	£3,000.00	Rainwater storage tank and irrigation equipment
18/02/2180	Open Door Community Foundation	Bromford	£967.78	Tools and plants for a community garden
18/02/2181	Birmingham Impact FC	W'wood Heath	£1,986.00	Training aids and equipment
18/02/2182	Castle Vale Leisure Gardens Assoc	Castle Vale	£2,498.56	Polytunnel for allotment association
18/02/2183	Community Environmental Trust	Castle Vale	£2,673.58	Tool and PPE for outdoor education workshops
18/02 2184	Coleshill Social Bowling Club	Coleshill	£1,011.00	Green maintenance
18/02/2186	Bromford Theatre Group	Bromford	£1,248.56	New stage curtains
18/02/2187	Lady Katherine Leveson Primary	Temple Balsall	£1,173.20	Materials for arts project
18/02/2191	Heartlands Hospital Charity	Bordesley Grn	£3,000.00	Play equipment for outdoor space
18/02/2193	Stechford Village N'rhod Forum	Stechford	£1,901.00	Screening and chairs for community space
	Total Awarded		£84,878.48	



Community Investment

Water Orton War Memorial

When members of the community in Water Orton decided they wanted to raise a permanent memorial to the fifteen men from the village who gave their lives during both world wars, they knew it would involve a huge amount of hard work and dedication and a not inconsiderable sum of money. They approached the Airport Trust Fund and were awarded £3,000 towards the overall cost of the project. On Saturday 13 October 2018 their hard work was rewarded when villagers, veterans and members of the local Air Cadets, Brownies and Scouts came together for a service of dedication to mark the success of the project and the 100th commemoration of the ending of the First World War.

The B37 Project

In October, The B37 Project applied to the Trust Fund to support the planting of native wildflower bulbs across the green spaces of north Solihull. The Trustees were delighted to support them and granted the full £1,800 requested. Six months on, the group reported back on an inspiring success story.

A group of dedicated volunteers calling themselves 'The Chelmsley Angels' had been busy throughout the spring planting 10,600 bulbs and flower plugs at five sites in Chelmsley Wood and Kingshurst. They included bluebells, snowdrops, wild garlic and red campion, with the intention that they should be alive with spring colour and all the insect life these native plants attract.

The group has had early success with many bulbs already bringing colour and life to the area. More than this, they saw interest in their plans grow, with more local people volunteering to help next year and joining the local litter picking group. This is a perfect example of what the Trust Fund is all about – providing relatively small amounts of money to empower local people who want to make a real difference in their community.





Enabling Enterprise

Our dedicated education facility, The Learning Hub, is operated in association with the Schools of Kind Edward in Birmingham and is situated in a prime location in the Terminal, overlooking the runway and providing an inspiring environment in which young people can learn.

Last year we welcomed 89 groups and nearly 2,800 students through the doors. At the heart of our education support programme is a conviction that we should be playing our part in raising young people's aspirations and their awareness of the opportunities available to them. In Enabling Enterprise, we're working with a partner who shares our vision.

Enabling Enterprise (EE) was founded by teachers in 2009, and now works with over 100,000 students nationally. A social enterprise, its mission is to ensure that, one day, every student will leave school with the skills, experiences and aspirations to succeed.

Youth unemployment remains high and is a particular issue in neighbouring areas to the north of the Airport. At the same time, schools are criticised by employers for producing school leavers who lack communication, self-management and problem-solving skills and the Government's Social Mobility Commission highlights differences in these 'soft skills' as being a limiter of social mobility.



Enabling Enterprise

EE's approach is about building eight key essential skills:

Listening, Problem Solving, Staying Positive, Leadership, Presenting, Creativity. Aiming High and Teamwork

They make the teaching of these skills rigorous by following many of same principles schools apply to teaching literacy and numeracy. These include having a clarity of focus, starting with children as young as 3 years-old, and measuring students' progress. Using EE's Skills Builder Framework, teachers carry out an 'entry' and 'exit' assessment at the beginning and end of a year-long programme, the difference allowing them to track progress. And it's an approach that works, with 93% of teachers reporting tangible, measurable progress in their primary-aged students' essential skills.

This year, we've funded a development programme to enable one secondary school - Tile Cross Academy – and four primaries - Lea Forest Academy, The Oval Primary & Nursery, Gossey Lane Academy and Shirestone Academy – to benefit from new or enhanced engagement with EE. Through teacher training and support, classroom resources, challenge days and trips to employers, 1,085 students and 40 teachers have benefitted during the 2018/19 academic year.

We've already pledged funding to support EE's work next year and will be looking to integrate their Skills Builder Framework into more aspects of our educational programme.





Investing in Future Talent

As a growing industry, aviation will need increasing numbers of high quality, motivated and skilled young people choosing to make their career within the industry.

This is why we're keen to play our part in helping develop the business leaders of the future and why we have links with many of those universities and colleges across the region offering aviation-related qualifications.

One such institution is University College Birmingham and this year we've been providing real-life scenarios for second year students on its Aviation and Airport Management degree course to get their teeth into. Together, we've been exploring community-based methods of tackling issues surrounding noise pollution and airspace change, with the students hearing at first hand from members of the Airport's Sustainability Team and then presenting back a diverse set of proposals. These included ideas on how to tackle aircraft noise, how best to minimise complaints, and on increasing the airport's social media presence and opening up new channels of communication between the Airport and local communities.

"It's so great to have this opportunity, because not only is it a chance to get valuable feedback, it is a chance to become a memorable face to future employers," said student Mazhar Khan, whose presentation centred on ways advanced technology could build a positive reputation for Birmingham Airport within the local area. "It can be scary doing presentations like this," added student Ivelina Ivanova, "but it is such good experience. Working with Birmingham Airport has helped me to get out there and explore the constantly expanding set of opportunities there are in this industry, especially in this area."

We worked with Business School lecturer Simon Faulkner, who encouraged students to research the community relations policies of airports across the UK and beyond and to then work independently to tailor those policies to Birmingham Airport's unique size, setting and resources. "To say the students were on a high in the immediate aftermath would be an understatement!" said Simon. "They were thrilled to have the opportunity to talk with the Airport and present their ideas, (thrilled and terrified!), and I am so grateful that the Airport gave such time and attention to each individual."





Inclusive Growth

In our Master Plan, we speak about the importance of 'Inclusive Growth'. It's a phrase we use to describe our belief that the economic benefits the Airport brings to the wider region should reach our whole community, particularly those living close to the Airport, in parts of East Birmingham and North Solihull which suffer some of the highest levels of deprivation anywhere in our region.

We aim to invest proportionately more of our resources in these communities through targeted initiatives such as the Community Trust Fund or through our education support programme, but one of the most important contributions we can make is to help connect disadvantaged young people with the job opportunities available at the Airport.

To this end, we've again be working with the Prince's Trust, the Charity founded in 1976 by Prince Charles to help disadvantaged young people transform their lives. The Trust's 'Get into Airports' programme targets young people aged 16 to 25 who are keen to work but who do not have vocational skills or practical

experience, or who may lack the confidence to apply for positions at the Airport. Last year we provided funding to support the running of four 'Get into Airports' programmes at Birmingham, in partnership with ground handlers Swissport and delivery partner The Launch Group. Each course lasts two weeks and provides the young people with a mixture of practical training, experience and a guaranteed interview at the end of the programme. Nearly forty young people were supported through these courses last year with many going on to be offered employment with Swissport.

We've continued to support Solihull Metropolitan Borough Council with their Employed for Success programme, which has delivered Airport vacancy and eligibility criteria training to advisers working with unemployed young people to support them through the application process.





Community Engagement

Our community engagement this year has continued to be shaped by issues surrounding our Airspace Change Process for departures from Runway 33, which we reported on last year.

Technological and wider structural changes to UK airspace meant we were required to change flightpaths for aircraft departing Birmingham to the north. Our consultation - involving 14 public meetings attended by nearly 600 people and responses from more than 500 consultees – gave rise to a number of important new relationships which we have continued to develop this year.

The Castle Bromwich Airport Forum was established during the consultation process and now provides a voice for residents concerned about airport operations living in this part of north Solihull. We have established an open and constructive dialogue with the group, with the helpful assistance of Dame Caroline Spelman MP, in whose Meriden Constituency both the Airport and Castle Bromwich lie. Likewise, we have had a similarly productive engagement this year with the Calthorpe Resident's Society, whose concerns surround future use of the MOSUN flightpath over the Edgbaston and Harborne areas of the City.

Both groups have facilitated 'before and after' noise studies using our portable noise monitoring equipment, whereby we can better understand the community impact of the changes to departure procedures, which were approved by the Civil Aviation Authority in February and which became effective in May 2019.

Engagement of this kind complements the more formal processes of the Airport Consultative Committee (ACC). Providing invaluable feedback on a wide range of issues, the ACC has again proved its value as the Airport's 'critical friend'. Over the summer, for example, we developed our Noise Action Plan in close co-operation with the ACC. Two sessions were staged with members to provide the opportunity for detailed discussions of the draft. We received significant feedback which we were able to incorporate into the final plan. This was submitted to the Department for Environment, Food and Rural Affairs in September and subsequently adopted by ministers in February.





Employee Volunteering

Members of the Airport team have been getting out and about to support those working hard to make our local communities a better place to live.

In March, a team from our Development department rolled up their sleeves at Newlands Bishop Farm in Catherine de Barnes. The farm, operated by the Family Care Trust charity, gives people with learning disabilities and mental health problems the opportunity to learn skills, through work experiences in horticulture, woodwork, gardening, horse care, catering, retail and animal husbandry.

Enjoying the early spring weather, the team got stuck into a variety of tasks including log splitting, fence building and painting. They also began digging out the footings for a new sensory garden and this work was carried on by a second team who spent a day at the farm a few weeks later.

We know that our people are our greatest asset and that the skills, enthusiasm and hard work our volunteers bring to days like this is one of the most effective investments we can make in the local community.

Equally, we know it's a big win for our business, as colleagues develop new skills, meet new people and gain the satisfaction of a job well done in the service of others. Looking ahead, we're looking to do more, and our new Volunteering Policy aims to encourage everyone to take part and experience the benefits for themselves.





Charity Partnership

Acorns Children’s Hospice is a well-loved Midlands institution, delivering care and support to life-limited children and their families for thirty years.

Our own partnership with Acorns stretches back a decade; in 2016 for example, 50 employees raised £12,000 in a 100-foot charity abseil from the roof of the Airport’s headquarters, Diamond House. This year we were determined to make it our biggest-ever fundraising year for the charity by staging a Midnight Runway Run.

On a cold December night, more than 120 intrepid participants swapped a warm bed for a wet and windswept airfield and waited for the final flight of the day before setting off on the Midlands most unusual 3k run. Many of our own employees took part and they were joined by colleagues from our partner companies, together with friends and families. Between them, they raised more than £15,000 to help pay for the vital services Acorns provides.

Andy Holding, Corporate Responsibility Manager at the Airport, said “We knew people would be excited by the prospect of running the length of the runway – it’s not the sort of thing you get to do every day, after all. It costs Acorns £7,000 a day to run a hospice for a day and with the money we’ve raised we can pay for two days care - something we’re extremely proud to be able to do. I would like to thank all those who took part and all those who supported them with their sponsorship.”

You can see a short film of the event at <https://youtube/IQ9KUwHq0hk>





Action on Aircraft Noise

Over the past 50 years, aircraft have reduced their noise output by 75%, with today's aircraft having a noise footprint that is, on average, 30-50% that of the aircraft they are replacing, thanks to new engine and airframe design and technology.

Nevertheless, we recognise that aircraft noise remains the single largest concern for our neighbours and we are continuously striving to identify ways in which we can limit its impact.

This year we have undertaken a study into the relative benefits of Noise Abatement Departure Procedures (NADP). They work by varying the thrust and flap settings of an aircraft during its departure phase, which varies both the noise emitted and its climb gradient. There are two alternative procedures; NADP-1 aims to bring a noise benefit to communities close in to an airport, while NADP-2 aims to bring a benefit to communities further out.

Our study, carried out with the co-operation of our airline partners and making use of data gathered from portable noise monitors, revealed that NADP 1 brought a modest but measurable benefit from departures from Runway 15 and we will work with our airline partners to encourage its use.

Due to an incomplete dataset for Runway 33 departures, we will need to re-run the trial before we make any firm recommendations for departures to the north.

Actions like this illustrate how pursuing a strategy of marginal improvements can lead to substantial cumulative benefits. Looking forward, we will be investigating the potential noise benefits of optimal landing gear deployment, where delaying the point at which arriving aircraft deploy their landing gear could reduce the amount of airframe noise for those living beneath the flightpath. This is an approach endorsed by Sustainable Aviation, the coalition of UK airlines, airports, manufacturers and air navigation service providers, which works collaboratively towards a sustainable future for the industry.

This year, our Environment Manager Tom Redfern was appointed Chair of Sustainable Aviation's 'Quieter' group, where he is helping lead the way in developing new operational procedures and exploiting emerging technologies that could ultimately lead to a quieter future for our neighbours.





Sound Insulation Schemes

Our Sound Insulation Scheme has been in operation for many years and is intended to provide acoustic insulation in the 7,600 residential properties lying within the 63db(A) Leq Summer Noise Contour.

These are primarily located in the densely populated areas to the north of the airfield in parts of Tile Cross, Kitts Green and Lea Village.

Residents are offered up to £3,000 available for insulation against aircraft noise, but not everyone chooses to take up this offer. Recognising that property ownership and tenancies change, this year we have contacted the householder of properties where the offer has previously been declined to make the offer again. Twenty-nine householders responded and a further £85,000.00 has been spent on insulating their homes.

Meanwhile, our Schools Environment Improvement Scheme funds insulation at schools lying within the same 63 db(A) noise contour. Currently only one school, Gossey Lane Primary Academy, falls within the contour and so we have returned to continue the work we began last year when we replaced doors and high-level windows in the school hall with high specification double glazing.

This year we have invested more than £30,000.00 to replace a section of flat roofing above the classroom area with polyphonic plywood which should deliver significant reductions in noise levels in these areas. We will continue to work with Gossey Lane to see how the scheme can continue to improve the children's learning environment.





Landscape Management

We own and manage a 42-hectare site south of the A45 Coventry Road surrounding Castle Hills Farm and work with our partners at Solihull Council and with Natural England to implement a Historic, Environment, Ecology and Landscape Management Plan, or HEELMP.

The site consists mainly of unimproved neutral grassland with hedgerows and areas of scrub and we manage it through a range of measures to protect and enhance its value for wildlife, including:

- **Sixteen summer roost or winter hibernation bat boxes installed on trees around the site, inspected annually to maintain them in suitable condition.**
- **Six Barn Owl nest boxes installed across the site and maintained in suitable condition.**
- **Grassland management to ensure ground-nesting birds such as Skylark are able to complete their breeding cycle before the grass is cut.**

- **Hedgerow reinstatement and ‘gapping up’ with native species such as Hawthorn, Blackthorn and Dog Rose.**
- **Planting of native tree species such as Oak, Field Maple and Small-Leaved Lime.**
- **Watercourse management to support vulnerable species such as White-Clawed Crayfish.**
- **Removal of non-native invasive species such as Japanese Knotweed.**

This year we’ve continued to work closely with our partners to manage the HEELMP and to make the site more accessible to visitors, we have installed new ‘kissing gates’ on some of the public footpaths which cross the area, replacing the old stiles which many find difficult to negotiate.





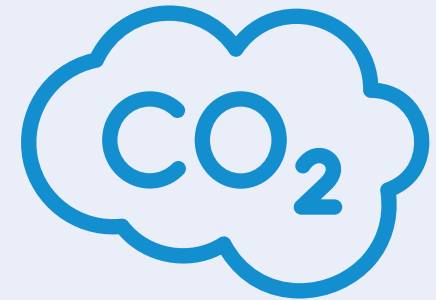
Carbon Management

Since 2012, we've reduced our CO₂ emissions per passenger by 43% and our plans to further reduce our Carbon Footprint were given another boost this year by our announcement that we will be investing in a fleet of all electric buses.

In March, we awarded Volvo Bus UK the contract to supply six 7900e single deck electric buses. Launching in November, the ultra-low emission buses will operate the free passenger transport service between the terminal and the airport car parks. They will deliver an 80% reduction in energy consumption when compared to an equivalent sized diesel bus.

To provide continuity of service, we'll be installing innovative high-level charging points at bus stops outside of the terminal, where the buses will be charged every time they stop, and additional plug-in charging points in the coach park. In the future, these will be made available for other electric bus and or coach operators to use.

Climate change remains one of the greatest challenges of our time and alongside the development of our Sustainability Strategy, we are developing a new Carbon Management Plan, both of which we will launch later in the year.





Reducing Plastic Waste

This year, we've joined with many others across the globe to address the issue of plastic waste. With over four tonnes of plastic waste generated on-site each year, anything we can do to reduce that figure has the potential to make a real difference.

Our new Plastics Reduction Policy aims to make a start at tackling the issue and includes a range of actions and commitments, working with our own staff, with our partner companies on site and to engage with our passengers.

We've joined forces with Severn Trent and City to Sea, a non-profit organisation running campaigns to prevent marine plastic pollution at source, in the national 'Refill' scheme to encourage passengers to reuse their water bottles rather than disposing of them at the security search area.

With thousands of water bottles being disposed of each year by passengers unable to take liquids through security, we've installed a new water station adjacent to the main security search entrance area so that passengers can empty their bottles and then have them refilled for free at any of the bars, cafes and restaurants in the departure lounge.

We're one of the first major UK airports to join the Refill scheme, which also provides a free to download mobile app for users to search for the nearest free refill point in their vicinity. It's a brilliant way of cutting the number of bottles ending up in rivers, canals and landfill sites and it's estimated that nationwide, the Refill Scheme will cut plastic bottle use by tens of millions each year.





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